

**Leadership Skills for IT Managers**

**Course Number:** ITL-118  
**Duration:** 1 day

**Overview**

Accelebrate's Leadership Skills for IT Managers training teaches attendees how to incorporate the leadership, business, and interpersonal communication skills required to reach their company's Digital Transformation (DX) goals.

**Prerequisites**

No prior experience is presumed.

**Materials**

All attendees receive comprehensive courseware covering all topics in the course.

**Software Needed on Each Student PC**

For in-person deliveries, attendees do not need computers for this course. We will provide full classroom setup instructions that will include seating in small groups, with supplies such as flipcharts, sticky notes, markers, and pens for the attendees and a projector and Internet connection for the instructor's laptop.

Online deliveries for this interactive training will use an online meeting platform (such as Zoom, WebEx, GoTo, or Teams) to have face-to-face contact online, including use of breakout rooms for group activities.

**Objectives**

Attendees gain the business knowledge required to be an equal partner with their IT staff.

**Outline**

* Introduction
* Initial Concepts and Definitions
  + Digital Transformation (DX)
  + Traditional Business Process Reengineering (BPR)
  + The DX Conceptual Mind Shift
  + DX From Your Business Partner's Perspective
* Partnering with Your Business Counterparts
  + Four Types of IT/Business Interaction
  + Required Business Knowledge
  + Thinking Business First, Technology Second
  + Business Acumen
  + Strategic Thinking and Planning
  + Thought Leadership Vs. Subject Matter Expertise
  + Proactive Vs. Reactive
* IT Manager's DX Role and Required Skill Sets
  + DX IT Potential Participation Model
  + Implementor
  + Organizer
  + Requester
  + Leader
  + Required Leadership Skills and Knowledge by Model Type
* Key DX Leadership Considerations
  + Organizational Culture
  + Internally Accepted Methodologies
  + Level of Internal Technology Advocacy
  + DX Initiative Type
* DX IT Leadership and Project Management Implications
  + Department/Project Stakeholder Types
  + DX Project Scope, Planning, Structure and Risks
  + Team Member Selection
  + Virtual Team Coordination
* Required Expanded Skill Sets by IT Profession
* You, as an IT Manager
* Your Team
* Developing Your Action Plan
* Conclusion